NWO Cell (Fixed Access), BSNL CO, 807, Bharat Sanchar Bhawan, Janpath, New Delhi-110001 Tel No 23714148, Fax No 23734366, 23734357



No. 25-10/2011 /NWO-CFA/ IN

Dated 30-08 -2012

Τo,

Sr. General Manager (DC), IT Project Circle, Data Centre, Hyderabad

## Subject: Introduction of MOU based ISD tariff - reg.

Reference No: ITPC/GM(IT)HD/Billing & Med/21 dated 17.08.12.

Kindly refer to above referenced letter dated 17.08.12 of your office vide which certain difficulties in implementation of corporate office Ir. 3-1/2010-R&C(CFA), dt.31.7.2012 was communicated to this office. The same has been examined in this office. The Para wise replies of the issues raised by you are here as under:

- Among the list of plans, "Standard Package Rural" could not be identified It is the tariff plan prescribed by TRAI for Rural Subscribers. Details available on corporate website. However, if the same is not configured in Billing Server, the said plan may be treated as deleted from abovementioned letter of dated 31.07.12.
- <u>The ISD calls are not covered under add-on plans</u>: The implementation of new ISD tariff for said plans may be withheld due to implementation difficulties as discussed with Mr. Ramakrishana, Ad. GM(ITPC), Hyderabad till further order.
- 3. <u>Differential tariff for different levels of same country Code</u>: The above is required to prevent revenue leakage and align the ISD tariff with tariffs being offered by competitors. Competitors are already offering differential ISD tariff for same country code.
- 4. <u>Implementation of tariff for INMARSET calls:</u> The new ISD tariff implementation for INMARSET calls may be put on hold by 30.09.2012. Meanwhile, the ITPC may find the suitable solution for the same.

- 5. <u>Compliance of regulatory provisions-</u> The new ISD tariff may be applied for all the plans as prescribed in letter dated 31.07.12 by ITPC. The necessary action to ensure said regulatory compliance would be taken by field units.
- 6. <u>Change in the date of implementation -</u> The above tariff order of 31.07.12 may be made effective from 01.09.2012.
- 7. Whether to implement letter dated 31.07.12 for Casual connections and Retired / Working DOT Employees / RSTC plans also?: No, the said tariff plans are to be implemented only for plans mentioned in above letter dated 31.07.2012.

(Sanjay Kum DGM (NWO-II/CFA)

Copy to :

- 1. CGM (ITPC), Pune
- 2. DGM(South Zone Data Center), Hyderabad
- 3. DGM(ITPC), Pune